



## **City of Bettendorf's Comment Form**

It is important that we know how you feel about our city services. Your comments and suggestions are important tools that we use to improve and update the quality of work our staff provides to our community. Please take a few minutes to fill out the following questions.

Name of the department that you did business with. \_\_\_\_\_

What service did the City provide? \_\_\_\_\_

Was the service what you expected? (Yes or No) If no, explain.

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Was the quality of the work performed to your satisfaction? (Yes or No) If no, explain.

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Was the work completed in a timely manner? (Yes or No) If no, explain.

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Were the city personnel you dealt with courteous and professional? (Yes or No) If no, explain.

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Additional comments.

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If you would like to be contacted about your comments, please fill out the following information.

Name \_\_\_\_\_

Phone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Address \_\_\_\_\_

Please return this form to the Public Information Officer, City Hall, 1609 State Street, Bettendorf, Iowa 52722  
or e-mail to [comments@bettendorf.org](mailto:comments@bettendorf.org).

**Thank you for taking the time to fill out this form.  
Your comments and suggestions are always welcome.**