City of Bettendorf’s Comment Form

It is important that we know how you feel about our city services. Your comments and suggestions are important tools that we use to improve and update the quality of work our staff provides to our community. Please take a few minutes to fill out the following questions.

Name of the department that you did business with. ________________________________________

What service did the City provide? _______________________________________________________

Was the service what you expected? (Yes or No) If no, explain.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

Was the quality of the work performed to your satisfaction? (Yes or No) If no, explain.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

Was the work completed in a timely manner? (Yes or No) If no, explain.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

Were the city personnel you dealt with courteous and professional? (Yes or No) If no, explain.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

Additional comments.
________________________________________________________________________________________
________________________________________________________________________________________
________________________________________________________________________________________

If you would like to be contacted about your comments, please fill out the following information.

Name_________________________________________________
Phone Number___________________________________________
E-mail Address___________________________________________
Address________________________________________________

Please return this form to the Public Information Officer, City Hall, 1609 State Street, Bettendorf, Iowa 52722 or e-mail to comments@bettendorf.org.

Thank you for taking the time to fill out this form. Your comments and suggestions are always welcome.