Fire Department’s New Life Saving Equipment

Bettendorf Fire Rescue has been in operation since 1908. Since then it has grown into a modern and progressive department. Not only does the department have dedicated firefighters but also the state of the art apparatus, including two new pieces of equipment that have been added recently.

The LUCAS Device is designed to help individuals in sudden cardiac arrest. It provides continuous compressions at 100 per minute, with two inch depth. This can restore blood flow to the brain approximately 65% of normal. It is effective in providing circulation to the brain and heart.

The department received three LUCAS Devices. Two of the pieces were paid for through a Scott County Regional Authority grant and another through the department in the budget process.

The department also received a new 26-foot fire boat, funded totally by a FEMA grant. This boat can be used for fighting fires, rescue, and searching for individuals, as well as objects in the water. Along with a thermal imaging camera and a side scan sonar, the boat has water pumps, lights, and siren. It is a floating fire engine.

Learn more about the LUCAS Device and fire boat, by watching the September/October Bettendorf Now on the City’s webpage, www.bettendorffor.org

Save the Date! Tis the Season is Back

The fourth annual Tis the Season event will be held on Sunday, December 9, at the Waterfront Convention Center, 2021 State Street. Doors open at 1:00 p.m., with entertainment from 1:30 p.m. until 3:30 p.m.

Seniors 60 and above are invited to enjoy holiday music, entertainment, and refreshments. This event is free and open to all Quad Cities seniors.

Registration begins Tuesday, November 13. No early registrations please.

Separated Trails Make a Difference

The City has recognized the need for Bettendorf to become a “walkable community” and has taken steps to foster its development. In recent years, the City has added separated trails, or widened sidewalks, along major streets and arterials. These eight to 10 foot wide trails have already been installed along Middle Road, 53rd Avenue, Devils Glen Road, Tanglefoot Lane, and Hopewell Avenue. Additional trails will be added to the Middle Road extension from Devils Glen Road to Duck Creek at Parkway Drive.

These types of trails are an essential part of the urban pattern as the City expands recreational activities and explores alternative forms of transportation. Trails have a tremendous potential to connect the City’s population to schools, places of employment, and shopping.

Combined with the existing and planned recreational trails, these separated trails are part of an extensive network of trails that are rapidly helping to make the Quad Cities a tourism destination.

This project is a large commitment from the City, which will make our community a thriving, livable, and sustainable place that gives residents safe transportation choices and improved quality of life.
Dear Citizens,

The results are in. 96% of Bettendorf residents surveyed rate the overall quality of life in Bettendorf as “excellent” or “good”!!

To support the mission and vision of the City of Bettendorf, which is to provide quality services to its citizens, Bettendorf recently completed a citizen survey utilizing the services of The National Citizen Survey and the International City/County Management Association. The survey and its administration are standardized to assure high quality survey methods and comparable results across the 400+ cities surveyed by the company. The survey measured Bettendorf residents’ opinions about the quality of life, services, civic participation, and unique issues of local interest.

Bettendorf has completed this survey with the same agency every other year since 2006. This year, many of the ratings of the City improved in comparison to the results from two years ago. The City Council and I are pleased to see our citizens validate the hard work of our city employees. Thank you to all who responded to the survey.

The survey did point out two areas where citizens want to see improvement, those being more new employment and added shopping opportunities. As your elected officials we agree that we need to move forward in these two areas. Since January 1, 2012, we are pleased to see the expansions at Linquist Ford, Bi State Detergent, Ascentra Credit Union, and CVS Pharmacy. While not technically in Bettendorf, we expect the expansions at ALCOA and the Schebler Company to create employment opportunities for our residents. We would also like to welcome new business starts from DHCU, Geneseo Communications, Franich Properties Business Park, Trinity Express Care, Grant Street Auto, Crust Pizza, The Pizza Ranch, Dunn Brothers, Red Ginger, Mylee’s Family Restaurant, Habanero’s Restaurant, and McDonalds, to name a few. Educational opportunities continue to expand through Upper Iowa University, allowing area residents to be trained for our workforce right here in Bettendorf.

We are working hard to bring more of the types of businesses our residents desire. Stay tuned for news about these developments in the coming months. We are listening to your concerns and working hard to improve in the areas our citizens suggest, to continue to make Bettendorf a wonderful place to live, work, and play.

Mayor Bob Gallagher
Ready for Winter?

As winter approaches, city staff prepares for snow and ice control. This information will help residents understand their responsibilities during the winter months.

- Try to make arrangements to store vehicles off the street to allow crews to push snow to the curb. There are no designated snow routes, but City Code prohibits parking in the turn-a-round area of a cul-de-sac until after snow has been cleared from the street.

- When clearing driveways or parking lots, make sure the snow is not pushed into the street. This is covered by City Code and violators can be cited for municipal infractions. It is an operational hazard that crews sometimes plow snow back into driveways when pushing snow to the curb.

- City Code requires sidewalk snow/ice removal within 48 hours of the conclusion of a snow event. This means bare surfaces, regardless of how much snow falls or ice accumulates. Property owners who fail to do this can be cited and the City will do the work by contractor and charge the resident.

- Sump pump discharge should not run over sidewalks and freeze. De-icing chemicals must be used to control the problem. Residents can be cited for municipal violation for this issue.

- Drivers should give city vehicles plenty of room to perform their tasks. Do not follow trucks too closely when they are depositing anti-icing materials before a snow event. During a snow event, trucks will be plowing and spreading salt. Traffic signal pre-emption devices may be used by the operator of the truck, be aware when approaching intersection.

- The City standard for snow and ice control is bare pavement everywhere on public streets within 18 hours following the cessation of snowfall from an average storm of 4-6". Alleys are the last priority in this process and will be accomplished, unless successive snow events require City assets to be employed on main streets continuously. Once snow is packed down on side streets and alleys, it is extremely difficult to reach the bare pavement standard.

- Residents who have a fire hydrant near their property are required to shovel the area around the hydrant and keep it clear at all times. Mailboxes are another issue of concern. The post office will not be able to deliver mail to boxes that are buried in snow. This has been an issue on cul-de-sacs where there is little room to plow snow and store it. Residents still have the responsibility to clear their mailboxes after the snow event.

Pink Heals Tour Visits Q.C.

On August 15, the Pink Heals Tour visited the Quad Cities and ended at Faye’s Field where approximately 500 guests enjoyed a great event and supported the fight against cancer.

Mayor Gallagher and the City Council gave their support by proclaiming August 15 as Q.C. Wear Pink Day.

A special thanks to all who volunteered and gave their support to this worthwhile cause.

The event raised a total of $7,000 and the proceeds were given to the local Gilda’s Club.

Stay Healthy at the LFC

The Life Fitness Center offers a wide variety of options to help maintain a healthy lifestyle in a fun, friendly, and welcoming environment.

Serving the public since 1984, the LFC offers indoor tennis courts, indoor basketball courts, 1/8 mile track, 25 yard four lane indoor fitness pool, large cardio room, free weight and Cybex weight training area, and fitness classes. LFC is now offering FIT ZONE, which features a wide variety of core training equipment including the TRX system, kettle bells, stretch bands, and balance balls.

For more information call 563-344-4119 or visit www.lifefitnesscenter.org.
How Can You Keep Up With City News?

Visit the City’s webpage at www.bettendorf.org, watch Cable Channel 9, or follow the City on Twitter.

Subscribe to the Citizen’s Information E-Mail List

You will receive weekly updates on city events, holiday schedules, garbage collection schedules, job openings, and more! Information will be sent as plain text or Adobe Acrobat (PDF). Your e-mail address will not be shared with or sold to any third party. You may unsubscribe at any time.

To join, visit the City’s webpage at www.bettendorf.org and click on the Citizen Information E-mail link located on the main page under the “Did You Know” section.

Sign up for Bettendorf 101: City Citizen Academy

Bettendorf 101: City Citizen Academy gives residents an in-depth look at how their city government operates through discussions, demonstrations, and site visits.

The City hosts two academies each year, spring and fall. Each academy runs for approximately seven weeks. Classes are held on Thursday nights from 6:00 until 9:00 p.m. with the exception of bus tours.

Participants should not miss more than two sessions. During the academy, participants may be asked to climb stairs, take part in walking tours, and sit for an extended period of time. You must be at least 18 years of age and be a resident of Bettendorf.

To make sure every attendee gets the most out of the academy, class size is kept to 30 participants. To have your name added to the waiting list for the next available academy, please e-mail lhaldeman@bettendorf.org or call 563-344-4033.
Family Museum, Under Construction

Earlier this year, demolition began for the new interactive exhibits at the Family Museum. During phase 1 a new indoor water play table was installed, which will be the marquee of the new Rivers & Bridges gallery. The I-74, Centennial, and Government bridges will headline the display.

Phase 2 is expected to start in January, 2013. This phase will feature a new town square with a vet clinic, post office, shoe store, pizza parlor, fire station, and market. The market will feature a dairy section where eggs will be sent on a conveyor belt from a chicken coop. Also in the store will be a bakery and the aroma of fresh baking bread.

The connection between the market and the farm will be prevalent with the market’s loading dock. Also on the farm will be a two story animal barn and silo. The barn will have various animals and a spiral staircase that will lead to the loft area.

Phase 3 is scheduled to be completed in April, 2013. This area will be called Shaping Spaces. Kids can build forts with pool noodles and fabric, create structures with huge blocks, or put on a show in the stage area. This area will feature a dress-up & pretend make-up section, a shadow screen, and the lights can be manipulated to change the mood of the space.

The City and the staff at the Family Museum are extremely excited and looking forward to presenting the completed exhibit space with a grand opening slated for next fall. A special thanks to the City for all their support, to the many donors, large and small, and the support of our members and visitors.

The Museum will remain open during renovations. There is a live web cam set up in the Great Hall, so visitors can see what is going on “behind the walls.”

Neighborhood Watch Tips
Home and Vehicle Safety

LOCK YOUR HOME AND VEHICLES

The police department is always taking calls from residents who have had items stolen from their residence or vehicle. You can help prevent this by following these rules.

1. Remove all valuable items from your vehicle.

2. Place a stick or wood dowel in the sliding glass door channel to make it more difficult to slide the door open. This can also be done to reinforce the locks for sliding windows.

3. Install a random timer to vary the times the lights or radio is on while you are gone from your home.

4. Keep outside lights on at night or have motion sensing lights that will turn on if there is any movement near your home.

5. Have a trusted neighbor watch your home and stop mail and newspaper deliveries when away for extended periods of time.

6. If you see something or someone acting suspicious in your neighborhood, call 911 immediately to report the incident.

If you have any questions or would like more information about crime prevention, please call Detective Jeff Nelson at 563-344-4037 or visit www.bettendorf.org/police.

Golf, Not Just For Summer Anymore

Palmer Hills Golf Course is looking forward to great fall season! With renovations completed to the 14th, 15th, and 16th holes, the course is open for play. Also added was a double row irrigation system, which will enhance an already championship caliber facility. New synthetic grass tees and target greens should be added to the driving range sometime this fall.

Don’t forget Palmer Grill, located at the golf course. Open year round, The Grill offers outstanding $5 lunch specials with a great variety of appetizers, sandwiches, pizza, and more. It’s also a great venue for booking private parties, such as holiday, birthday, retirement, or graduation events. Call 563-344-7169 to make your reservations.
**CITY COUNCIL MEETINGS**

City Council holds its regular meetings on the first and third Tuesdays of each month beginning at 7 p.m. Committee of the Whole meetings are held at 5 p.m. on the Monday prior to the regular meeting and on the fourth Monday of each month, if necessary. All meetings are held at City Hall, 1609 State Street, 2nd floor.

**CITY OFFICES CLOSED ON THE FOLLOWING HOLIDAYS**

New Year’s, Martin Luther King, Jr. Day, Presidents’ Day, Good Friday, Memorial Day, 4th of July, Labor Day, Veterans’ Day, Thanksgiving, day after Thanksgiving, and Christmas.

There is no garbage, yard/bulky waste, recycling pick up on the above holidays, except for Good Friday. Check your garbage guide, Channel 9, webpage or Citizen Information E-mail for holiday pickup schedule.

**CITY WEBPAGE**

www.bettendorf.org

**GENERAL INFORMATION NUMBERS**

City Hall
563-344-4000

Police Department
Non Emergency: 563-344-4015

Fire Department
Non Emergency: 563-344-4052

Scott Emergency Communication Center
Emergency: Police/Fire/Ambulance: 911

Family Museum
563-344-4106

Library
563-344-4175

Building Inspection Services
563-344-4074

Public Works
Garbage, Yard Waste, & Recycling
563-344-4088

Engineering
563-344-4055

Mass Transit
563-344-4085

Building Maintenance
563-344-4065

Parks & Recreation Administration
563-344-4113

Splash Landing
563-344-4124

Life Fitness Center
563-344-4119

**CITY ADMINISTRATOR**

Decker Ploehn
563-344-4007
dploehn@bettendorf.org

**CITY OFFICE HOURS**

8:00 a.m-5:00 p.m.
Monday-Friday

**Palmer Hills**

Golf Course
563-332-8296

**Community Center**

563-344-4112

**Economic Development**

563-344-4060

**Community Development**

563-344-4055

**Code Enforcement**

563-344-4064