



FEMA

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News Release

Help Your Senior Friend or Neighbor Register with FEMA by July 1

DES MOINES, Iowa – Do you know a senior or a person with access and functional needs who was impacted by the March 12-June 15 floods and may still need flood-recovery help? There's still time to call FEMA for possible assistance before the July 1 deadline.

Registering with FEMA is the first step to accessing federal disaster assistance. By contacting FEMA, elderly persons and those with access and functional needs can use a variety of resources to register for disaster assistance and to be referred for further help.

Registering with FEMA is easy using one of these three ways:

- Call FEMA toll-free at **800-621-3362** from 7 a.m. to 10 p.m. local time, daily to register over the phone. Multilingual operators are available for those who need to communicate in other languages.
- Register online at www.DisasterAssistance.gov.
- Via FEMA's disaster app on your smartphone. If you haven't downloaded the app yet, you can go to www.fema.gov/mobile-app.

For those who are deaf or low-hearing, there are videos that communicate both audibly and using American Sign Language that explain the types of FEMA assistance, tips on recovery and other important topics on FEMA's website at: www.fema.gov/resources-people-disabilities-access-functional-needs.

A variety of helpful services can be accessed at the Iowa Department of Aging website (www.iowaaging.gov); click on *Connect an Older Iowan to Resources*. On that page, click on "[Find Your Local Area Agency on Aging](#)" to find resources at Iowa's six designated Area Agencies on Aging, which provide information and referrals to older adults, adults with disabilities, veterans and their caregivers, and coordinate a wide range of long-term living and community support services, such as case management, home-delivered meals, transportation and other services.

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The Iowa Department of Human Rights can provide additional information on resources for people with disabilities. Call **515-242-5655** or go online at <https://humanrights.iowa.gov>.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362. Multilingual operators are available.

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FEMA's mission is helping people before, during, and after disasters.

HSEMD Mission: To lead, coordinate and support homeland security and emergency management functions in order to establish sustainable communities and ensure economic opportunities for Iowa and its citizens.

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