

Posted June 5, 2020

## **City Hall/Finance Department Guidelines**

Bettendorf City Hall, located at 1609 State Street, will reopen to the public on Monday, June 8, 2020.

In expectation of the public re-entering the building, City Hall staff and officials are taking steps to assure public safety. When visitors enter the building, they will see social distancing signs and hand sanitizing areas. Plexiglas barriers have been placed in front of the reception area. Facemasks are not mandatory but visitors are strongly encouraged to wear a facemask when visiting city buildings. Staff will continue to sanitize public areas throughout the day.

The city continues to encourage individuals to do as much business as possible online, phone, or through the drop box. Check payments for all city fees/payments, can be placed in the drop boxes located in the City Hall parking lot and inside the City Hall entryway.

Credit card payments for utility bills, can be made 24 hours a day by phone at 563-344-4114 (follow voice menu after 5:00 p.m.) or online at [www.bettendorf.org/payments](http://www.bettendorf.org/payments). The City will continue to waive convenience charges for credit card payments until further notice. Also, the purchase and renewal of dog licenses has been postponed until September 1, 2020.

If you have questions or need to make an appointment, please call or send an email to one of the following numbers:

City Hall/Finance - 563-344-4000

Administration - 563-344-4013

City Administrator – 563-344-4007

Parks and Recreation – 563-344-4113

Human Resources – 563-344-4014

Economic Development – 563-344-4060

Public Information Officer – 563-344-4033