City Hall/Finance Department Guidelines

Bettendorf City Hall, located at 1609 State Street, is open to the public.

When visitors enter the building, they will see social distancing signs and hand sanitizing areas. Plexiglas barriers have been placed in front of the reception area. Facemasks are not mandatory but strongly advised. Staff will continue to sanitize public areas throughout the day.

The city continues to encourage individuals to do as much business as possible online, phone, or through the drop box. Check payments for all city fees/payments, can be placed in the drop boxes located in the City Hall parking lot and inside the City Hall entryway.

Credit card payments for utility bills, can be made 24 hours a day by phone at 563-344-4114 (follow voice menu after 5:00 p.m.) or online at www.bettendorf.org/payments. The City will continue to waive convenience charges for credit card payments until further notice.

If you have questions or need to make an appointment, please call or send an email to one of the following numbers:

City Hall/Finance - 563-344-4000
Administration - 563-344-4013
City Administrator – 563-344-4007
Parks and Recreation – 563-344-4113
Human Resources – 563-344-4014
Economic Development – 563-344-4060
Public Information Officer – 563-344-4033