Update February 9, 2021

In-person, independent browsing and holds pick-up resumed Monday, January 11. No-contact Curbside services remain available upon request.

Library Hours

- M-TH- 11 am-7 pm with No-contact Curbside Pick-up Service available from 9 am – 6:30 pm
  *Select Service Hours apply (below)
- F-SA- 11 am-3:30 pm with No-contact Curbside Pick-up Service available from 9 am – 4:30 pm
  *Select Service Hours apply (below)
- M-SA- 11 am-12 pm- Select Service Hours continue during the first hour of operation for vulnerable populations and those 65 yrs. and older.

No-contact Curbside Pick-up Service

Library offers No-contact Curbside Pick-up Service, available Monday – Thursday, 9 am- 6:30 pm and Friday-Saturday, 9 am – 4:30 pm.

- **Placing Holds** - Hold requests for this service may be reserved online and by phone only. Exception: Library kits such as board games/puzzles temporarily unavailable for hold requests.
  Hold requests for library materials can be placed online, through the Library’s website at [www.bettendorflibrary.com](http://www.bettendorflibrary.com). Click on Library Account to log in using a Bettendorf Public Library card. Patrons can also call the Bettendorf Public Library for personal assistance in reserving items at 563-344-4175.

- **Pick-up Notification** - Once patrons receive notice hold is available for pickup, they may call the Library between 9 am- 6:30 pm on Monday – Thursday, and 9 am- 4:30 pm on Friday-Saturday to schedule a time to pick-up materials. Pick-ups are available by advance appointment only.

- **Pick-up Location**
  o *Drive-up Materials Pick-up* is available through the library’s drive-up window at the northwest corner of the building. Patrons can retrieve items at the drive-up window at prearranged appointment times.

- **Returns and Payments**
  o Returned materials will not be accepted at curbside pick-up location or at automated book return. Patrons are asked to return library materials through interior and exterior stationary book returns located in the library lobby and the blue stationary book return at the side of the building.
  o Payments under $5 can be paid in-person. Payments greater than $5 can be made online or by phone by credit card only.

- **Questions** - Information about No-contact Curbside Pickup Service and other library services can be obtained by calling the Bettendorf Public Library at 563-344-4175 or by email at info@bettendorflibrary.com.