



2020 ANNUAL REPORT

The mission of the Bettendorf Fire Rescue Department is to protect life, property and the environment through quality services including planning, prevention, education and response.

Our core beliefs are Teamwork, Professionalism, Responsibility and Pride.

FIRE CHIEF'S MESSAGE



I am honored to serve as fire chief and proud of our career and volunteer personnel.

On behalf of all the members of the Bettendorf Fire Rescue Department, I present our 2020 Annual report.

2020 certainly brought challenges for the City and for Bettendorf Fire Rescue. The COVID-19 pandemic not only affected our responses, it also changed operations. We exercised increased precautions and level of personal protective equipment utilized when responding on EMS calls, when in contact with the public, and when unable to social distance within the fire stations. The pandemic also forced us to utilize social media more to provide fire safety and general safety information. There were a couple of significant storms that affected us. The large hail on April 7th caused some damage to fire station roofs and a couple of fire department vehicles. The August 10th derecho resulted in many calls for service from the community. Bettendorf Fire officially responded to 105 calls for service that day, most of which were related to the storm. Several volunteer firefighters and off duty career personnel helped us staff 7 fire department response vehicles for several hours. There were another 55+ calls for service that Public Works, Bettendorf Police, and the City Electrician to handled.

I am proud of the actions and professionalism of our crews in handling all of the events that occurred during the year and adapting to the changes necessitated by COVID-19. The department we have today is marked by quality service and compassionate care; all directly attributable to the hard work of all of our personnel who have served over the past decade and those who continue to serve today. We work diligently as a department to live the City values and fulfill our City and department's mission and vision. Our fire department is made up of an incredibly dedicated group of people who consistently display a personal commitment to protect the life and property of our citizens and visitors. I am honored to serve as fire chief and could not be prouder of our career and volunteer personnel that I am fortunate to serve with.

I would like to thank the Mayor, City Council Members and City Management for their guidance, governance, and support. With addition of new personnel approved by them, we have for the first time in our history, been able to provide career staff at three stations.

Have a great year in 2021 and be safe!

Steve Kuorrek

2020 ACCOMPLISHMENTS

Congratulations to all Department personnel for their accomplishments this past year!

Special recognition is deserved by all of our personnel for their commitment to the Department and City and continued response during the ongoing COVID-19 pandemic.

Retirements

Three career personnel retired in 2020 after many years of service. They will be missed but congratulations to them on their retirements.

Captain Steve Kingsley retired June 1st: 2.1 years as a volunteer followed by 29.6 career years

Firefighter / Rental Inspector Terry Rossmiller retired September 3rd: 29.8 years

Firefighter / Paramedic Craig Newcomb retired September 19th: 29.6 years

Promotions

Two career personnel received promotions to fill vacancies.

Thom Scheetz was promoted to Captain June 29th.

Andy Sheehan was promoted to Lieutenant July 1st.

Years of Service Recognition (c) – career (v) – volunteer

5 Years	5 Years	10 Years
FF Michael Wyenn (c)	FF Dave Sheffield (v)	FF Shane Peitscher (c)
15 Years	20 Years	25 Years
FF Mike Ehlers (v)	Lt. Bill McDonald (c)	FF Todd Akers (c)

New Career Personnel

Replacements due to retirements:

Alex Rodruck hired June 6th - Bettendorf resident volunteer firefighter

Mike McCartney hired August 27th - Muscatine Fire

Brady Mausser hired August 28th - Urbandale Fire / former Bettendorf resident volunteer

City Council provided funding in the 2020-2021 budget for the hiring of two new firefighter positions.

Shane Bleeker hired October 29th - Mason City Fire / former Bettendorf resident volunteer

Bryce Flaherty hired October 30th - Rock Island Fire

These new personnel enabled us to provide two career personnel on one shift to respond out of the Surrey Heights Fire Station (24 hours every third day). Resident volunteer firefighters and bunker volunteer firefighters respond on the nights of the other two out of three days.

Note: The FY 20/21 budget includes funding for hiring 3 additional personnel February 1, 2021.

After training for new personnel is completed, Station 4 will be staffed with two career personnel 24/7.

New Volunteer Personnel

At the beginning of 2020 we had 21 volunteer personnel. We had 10 new recruits start during the year, however we had 10 volunteer personnel leave during the year so we ended the year just as we started with 21 volunteer personnel.

The following new volunteer personnel are still on the Department as of December 31.

Logan Boeh	Jake Ledvina	Mitch McFarland	Donte Peterschmidt
Chris Ploessl	Conor Ryan	Xavier Scritchfield	Brett Schneckloth

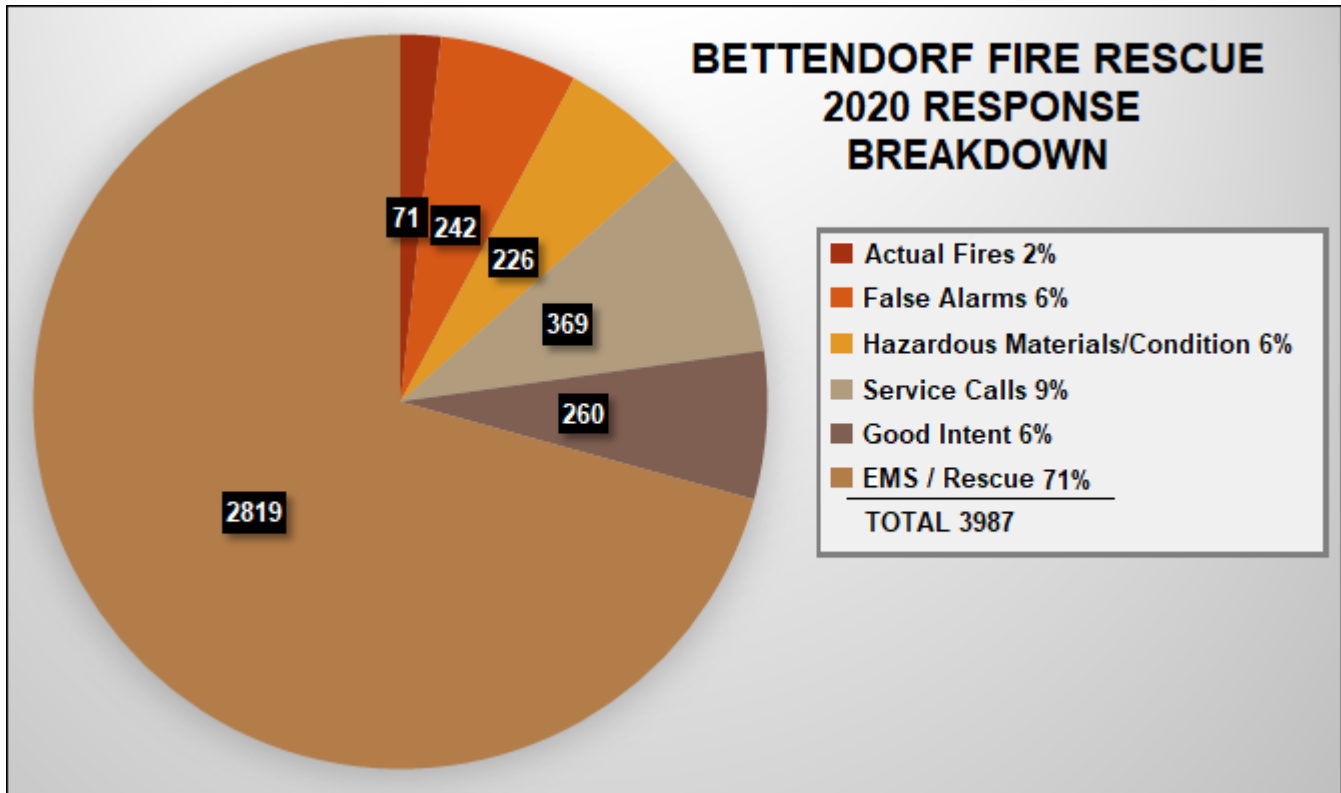


Analysis of Responses



Types of Incidents	2018	2019	2020	% Change 2019 to 2020
Actual Fires	78	71	71	0%
False Alarms	253	219	242	10.5%
Hazardous Materials / Condition	119	137	226	64.96%
Service Calls	317	385	369	-4.16%
Good Intent	471	297	260	-12.46%
EMS / Rescue	2520	2816	2819	0.11%
TOTAL INCIDENTS	3758	3925	3987	1.58%

Note: The above incident types are categories from the National Fire Incident Reporting System. For descriptions of these categories, please see the last page of this annual report.



Analysis of Types of Fires

Type of Fire	2018	2019	2020	% Change 2019 to 2020
Structure Fire	41	36	33	-8.33%
Fire Outside of Structure	3	2	6	200%
Vehicle Fire	8	10	15	50%
Grass / Brush Fire	9	5	12	140%
Refuse / Dumpster Fire	7	12	1	-91.67%
Other Fire	10	6	4	-33.33%

Note: All incidents on this page were included in the overall response data shown on the previous page.

Scott County Benefited Fire District #1 Incident Analysis

Type of Incident	2018	2019	2020	% Change 2019 to 2020
Structure Fire	1	1	0	-100%
Fire Other	6	3	6	100%
Fire Alarm	7	5	4	-20%
EMS / Rescue	92	101	114	12.87%
Dispatched / Cancelled en Route	20	16	6	-62.5%
Other	5	10	17	70%
FIRE DISTRICT TOTAL	131	136	147	8.09%

Panorama Park Incident Analysis

Type of Incident	2018	2019	2020	% Change 2019 to 2020
Structure Fire	0	0	0	0%
Fire Other	0	1	1	0%
Fire Alarm	0	0	0	0%
EMS / Rescue	6	5	3	-40%
Dispatched / Cancelled en Route	1	1	0	-100%
PANORAMA PARK TOTAL	7	7	4	-42.86%

Mutual Aid Given

Type of Incident	2018	2019	2020	% Change 2019 to 2020
Structure Fire	5	7	9	28.57%
Fire Other	1	3	3	0%
Hazardous Materials	2	2	2	0%
Water Rescue	4	0	6	
Cover Assignment / Move Up	2	2	0	-100%
Assist PD / Other Agency	2	1	3	200%
EMS	1	5	6	20%
Dispatched / Cancelled en Route	7	15	37	146.57%
Fire Alarm	1	2	3	50%
MUTUAL AID GIVEN TOTAL	25	37	69	86.49%

Mutual Aid Received

Type of Incident	2018	2019	2020	% Change 2019 to 2020
Structure Fire	6	30	26	-13.33%
Fire Other	10	1	8	700%
Hazardous Materials	3	1	0	-100%
Water Rescue	2	0	2	
Cover Assignment / Move Up	0	0	0	0%
Assist PD / Other Agency	0	0	0	0%
EMS	10	12	4	-66.67%
Dispatched / Cancelled en Route	2	5	2	-60%
Fire Alarm	4	1	3	200%
MUTUAL AID RECEIVED TOTAL	37	50	45	-10%

Bettendorf - Davenport Automatic Aid 2020

Note: The majority of these calls resulted in the automatic aid department being canceled while in route.

Aid Given (BFR responses to Davenport)	30
Aid Received (DFD responses to Bettendorf)	26

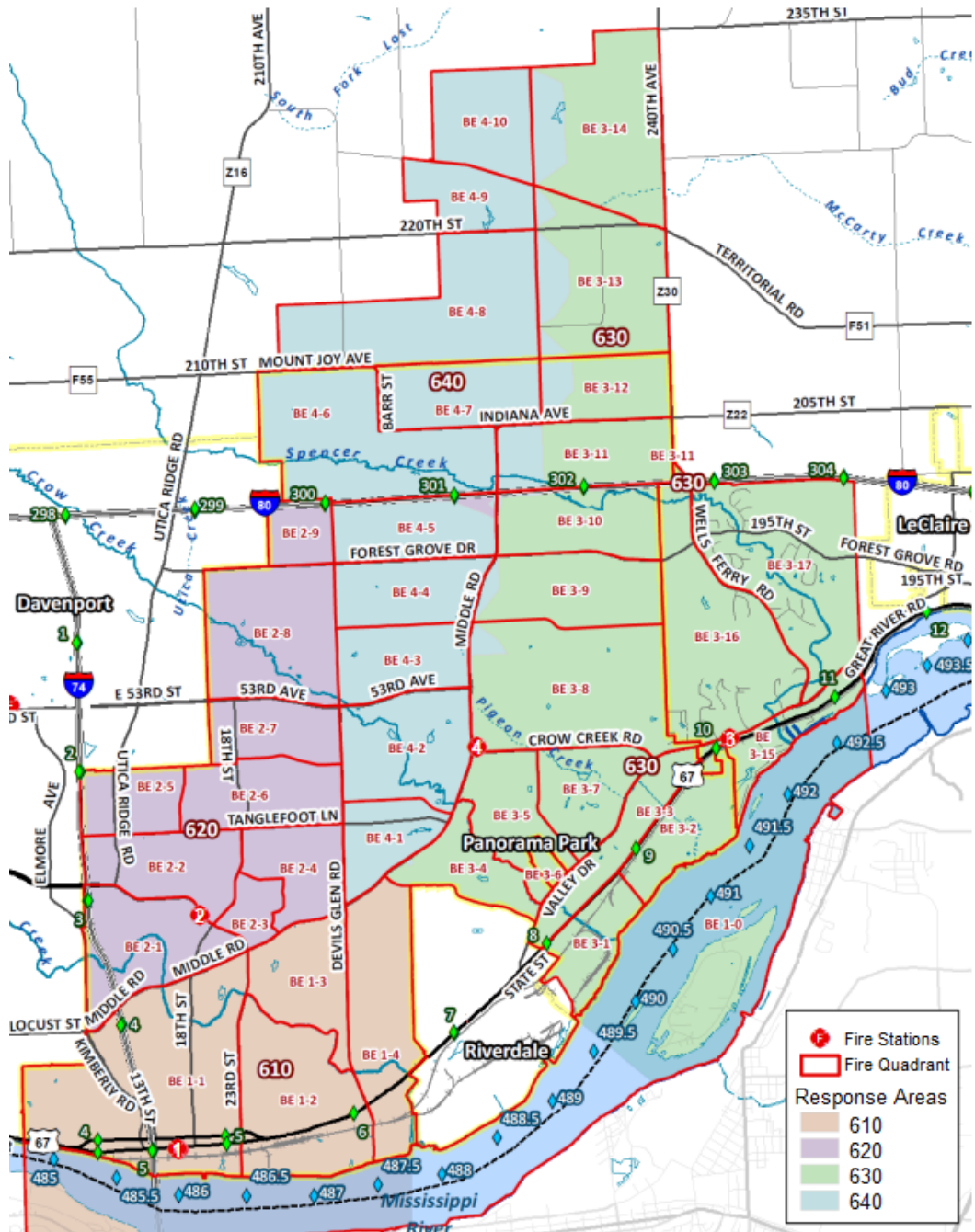
Bettendorf Fire Rescue serves a population of more than 39,000 people spread over an area of 33 square miles. The Department provides services to the City of Bettendorf, City of Panorama Park and 1/3 of Scott County Benefited Fire District #1. Services provided include but are not limited to: fire suppression, emergency medical services, rescue, hazardous materials, as well as calls for public assistance. The Department is also active in fire prevention, fire and building code enforcement, building inspections, juvenile fire setter intervention program, and public education programs. The Department's ISO rating is a 3/3Y.

Bettendorf Fire Rescue has the ability to call additional personnel and equipment from all fire departments in Scott County and most fire departments in Rock Island County through the use of mutual-aid agreements. Automatic-aid agreements with Davenport Fire Department, Rock Island Arsenal Fire Department and Riverdale Fire Department provide additional structure fire response.

Though each Station has a primary response area, any of the crews may be required to respond to calls in other areas when the primary crew is busy or out of position due to a previous call or assignment.

Personnel respond from Stations 1, 2, and 4. Station 3 is storage only.

Primary response areas:
 Station 1 - 610
 Station 2 - 620
 Station 4 - 630 & 640



Appendix

National Fire Incident Reporting System (NFIRS) Categories

All fire departments are required to provide incident reports to the U.S. Fire Administration utilizing the National Fire Incident Reporting System.

False Alarms category includes, but is not limited to:

- Malicious or mischievous false alarm (alarm system, false report, etc.)
- Unintentional system or detector operation
- Alarm or sprinkler system malfunction

Hazardous Materials/Condition includes, but is not limited to:

- Combustible/flammable spills/leaks
- Chemical release, reaction, toxic condition
- Radioactive condition
- Electrical wiring / equipment problem without fire
- Biological hazard
- Accident or potential accident such as building collapse, aircraft standby
- Bomb threat or scare

Service Calls includes, but is not limited to:

- Person in distress - lock outs, ring or jewelry removal
- Water problem such as flooding (example water in basement)
- Smoke or odor investigation and removal (no fire or hazardous material)
- Animal rescue
- Public service assistance – aid law enforcement or other governmental agency, lift assists (subject unable to get up on their own or with help that is available)
- Unauthorized burning
- Cover assignment (assist other fire department with standby at their fire station while their other units are busy)

Good Intent includes, but is not limited to:

- Dispatch and canceled en route (additional information from law enforcement or others on scene no longer necessitates fire response)
- Controlled burning (excluding unauthorized burning)
- Steam or other gas mistaken for smoke
- EMS call where the patient has been transported prior to fire department arrival (family member or other person transports them after call initiated)
- Hazardous materials release investigation with no hazardous condition found

Rescue and Emergency Medical Service Incident includes, but not limited to:

- Medical assist
- Medical emergencies
- Motor vehicles collisions with and without extrication
- Search for lost person
- Specialized rescue: trench, confined space, high-angle (rope rescue), entrapment with extrication from equipment and precarious situations, water/river rescue, ice rescue, electrical rescue